

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Elbert Creek Water Company Did Not Meet Treatment Requirements

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor your water for total organic carbon (TOC) to demonstrate control of disinfection byproduct precursors. Our 4th quarter results showed that our TOC removal ratio running annual average was 0.94 which is below the 1.0 ratio requirement.

### What does this mean? What should I do?

- **You may want to use an alternative drinking water supply (e.g. bottled). If you have specific health concerns, consult your doctor.**
- Total organic carbon (TOC) has no health effects. However, total organic carbon provides a medium for the formation of disinfection by products. These byproducts include trihalomethanes (TTHM) and haloacetic acids (HAA5). Drinking water containing these byproducts in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer.
- If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### What is being done?

- Total organic carbon (TOC) is naturally present in the environment.
- Elbert Creek Water Company is working with CDPHE and a Colorado licensed engineering company to perform a thorough engineering evaluation of our system that will enable us to maintain compliance with the total organic carbon removal ratio requirements.

We anticipate resolving the problem once we receive our engineer's recommendations which then need to be reviewed and approved by the CDPHE. Upon CDPHE's approval, the engineer's recommendations will be implemented. ECWC will use best efforts to gain compliance with the CDPHE TOC removal ratio running annual average by the 3rd quarter of 2020. For more information, please contact **Jim Goodman** at [jgoodman@theglacierclub.com](mailto:jgoodman@theglacierclub.com) or **970.382.6710**, or **600 Glacier Club Dr. Durango CO, 81301**.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by: Elbert Creek Water Company - CO0134840  
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Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.