



Cedar Networks

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Voice Features

***98 Voicemail**

The voice mailbox allows callers to leave a message for you if you don't answer their call. Voice mailboxes can only be activated or deactivated by a technical support representative.

How to check and setup your voicemail:

1. Dial *98
2. Follow the instructions for setting up your greeting and PIN number.
3. After the mailbox is set up, dial *98 to check your voice mail from home.

How to check your voicemail from another location:

1. Call your number.
2. When the greeting begins to play, press *.
3. Enter your full 10-digit phone number when prompted, followed by # sign.
4. Enter your PIN, followed by the # sign.

Voice Features Continued

***57 Call Trace**

Call Trace allows you to trace the previous call for the purpose of reporting nuisance, threatening, malicious or obscene phone calls to the appropriate law enforcement agency. Most (not all) calls can be traced, even if the caller ID is not visible.

1. Hang up on the call. Wait for at least 2 seconds after hanging up.
2. Dial *57. The operator will ask you to press 1 to initiate the trace.
3. Dial 1. You will then be told if the trace was successful.
4. Call the appropriate law enforcement agency to report the call. Once contacted by the agency, we will cooperate with them to resolve your case. Due to legal reasons we can not divulge the calling number to anyone except law enforcement agencies.

***60 Selective Call Rejection**

Selective Call Rejection allows you to maintain a list of telephone numbers from which you do not wish to receive calls from. Callers from those telephone numbers receive a message indicating that you are not accepting calls from them at this time.

1. Dial *60. Instructions will tell you how to add or remove numbers from the list or to turn the feature on or off.
2. Dial 0 to repeat the instructions.
3. Dial 1 to listen to all the entries on the list. Instructions will tell you how to remove numbers from the list while the list is being read.
4. Dial #01# to add the last caller to your list.
5. Dial #, then a 10-digit telephone number, and then # again to add a number to your list.

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6. Dial *, then a 10-digit telephone number, and then * to remove a number from your list.
7. Dial 3 to turn the feature on or off.
8. Hang up when finished.

***67 Caller ID Blocking**

Caller ID Blocking allows you to hide your caller ID name and number from displaying when you make a call.

How to use Caller ID Blocking:

1. Dial *67.
2. Dial the number you would like to call.

Caller ID blocking deactivates once you hang up. You must follow these instructions each time you wish to use Caller ID Blocking.

***69 Last Call Recall**

Last Call Recall allows you to retrieve information about the last party that called you. If desired, it will automatically dial that party.

How to use Last Call Recall:

1. Dial *69. A message will play indicating the telephone number of the last person who called you and the time at which the call was placed.
2. If you would like to place a call to this number, press 1 when asked to by the operator. Otherwise, hang up.

Voice Features Continued

***70 Call Waiting**

Call Waiting allows another party to call you while you are on the phone with another party. A tone will sound while you are on a call letting you know another party is trying to call you. You can answer the second call without losing the current call. You can also alternate between the calls.

How to use Call Waiting:

Once you hear the notification tone, briefly press and release the on/off hook switch or the flash key to answer the second call.

How to Deactivate Call Waiting:

Call Waiting can be disabled during a single call by dialing *70. Dial *70 and then the number you wish to call. Call Waiting will automatically reactivate the next time you place a call.

***72 Call Forwarding Activation & *73 Call Forwarding Deactivation**

Call Forwarding Allows you to forward your calls to another phone number when you are away or do not wish to receive calls.

How to Activate Call Forwarding:

1. Dial *72 from the phone number that is provided by Cedar Networks and wait for the tone.
2. Dial the number you would like to forward to.
3. A call will be placed to the forwarded number.
4. Wait until the call completes and is answered, then hang up. Your phone is now forwarded.

How to Deactivate Call Forwarding:

1. Dial *73 from the phone number that is provided by Cedar Networks and wait for the tone.
2. Hang up. The call forwarding is now deactivated. You can

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also access this feature from a remote location if you have a PIN set up. In order to do this please contact technical support. After your PIN is set up you can follow these instructions:

1. Dial (970) 403-0902
2. Enter your full 10-digit telephone number followed by #.
3. Enter your PIN followed by #
4. From this point, you can follow the instructions above (starting with entering the * code) for the change you are attempting to make.

***74 One Digit Speed Dialing & *75 Two Digit Speed Dialing**

Speed Dialing allows you to store frequently dialed numbers in your phone and then dial those numbers using only a one or two digit code.

How to store numbers for One Digit Speed Dialing:

1. Dial *74, followed by the one-digit code (2-9), and then the phone number you would like to store.

For Example: *74 2 5551212 would store the number 555-1212 with speed dial Code 2.

2. Hang up.

How to store numbers for Two Digit Speed Dial Calling:

1. Dial *75, followed by the two-digit code (20-49), and then the phone number you would like to store.

For Example: *75 39 5551212 would store the number 555-1212 with speed dial code 39.

2. Hang up.

How to use Speed Dial:

1. Dial the speed code followed by #.

Voice Features Continued

***77 Anonymous Call Rejection Activation & Deactivation**

Anonymous Call Rejection allows you to reject any incoming call from any caller whose name and number would not show up on the caller ID display. The rejected caller would be instructed that you do not accept anonymous calls.

How to activate Anonymous Call Rejection:

1. Dial *77
2. Wait for confirmation tone.
3. Hang Up.

How to deactivate Anonymous Call Rejection:

1. Dial *87
2. Wait for the confirmation tone
3. Hang Up.

***90 Call Forwarding Busy**

Call Forwarding Busy allows you to forward your calls to another number when you are on another call. It does not forward the calls under any other circumstances.

How to Activate Call Forwarding Busy:

1. Dial *90 and wait for the tone
2. Dial the number you would like to forward to. A call will be placed to the forwarded number.
3. Wait until the call completes and is answered. Then hang up.

How to deactivate Call Forwarding Busy:

- 1 Dial *91 and wait for the tone.
2. Hang up

You can also access this feature from a remote location if you have a PIN set up. In order to do this please contact technical support. After your PIN is set up you can follow these instructions:

1. Dial (970) 403-0902.
2. Enter your full 10-digit telephone number followed by #
4. Enter your PIN followed by #.
5. From this point you can follow the instructions above (starting with entering the * code) for the change you are attempting to make.