

# **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Elbert Creek Water Company

## **High Levels of Total Organic Carbon Ratio**

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. On April 9th, 2020 we were notified that our system exceeds the maximum contaminant level (MCL) for Total Organic Carbon Ratio. The MCL for Total Organic Carbon Ratio is 1 Ratio. The average level of Total Organic Carbon Ratio over the last year was 95.43 Ratio.

NOTE: This advisory is NOT related to COVID-19. The Centers for Disease Control and Prevention (CDC) has stated that the “Virus that causes COVID-19 has not been detected in drinking water.” For additional information on COVID-19 and drinking water, you can refer to the Colorado Department of Public Health and Environment’s website: <https://covid19.colorado.gov>.

### **What does this mean? What should I do?**

- **You may want to use an alternative drinking water supply (e.g. bottled). If you have specific health concerns, consult your doctor.**

**COVID-19 may represent an immediate health threat for high-risk people (i.e., over the age of 60 or people with chronic health conditions like heart, lung, kidney disease, or diabetes). High-risk populations should consult with their doctor about the relative risk of drinking tap water versus potential exposure to COVID-19 by purchasing bottled water. If you choose to use an alternative water source, consider purchasing bottled water from a company that delivers directly to your home or install a home treatment or point-of-use system (e.g., reverse osmosis system).**

**If you must leave your home to seek an alternative water source, such as to go to the store to purchase bottled water, due to the risk of COVID-19 exposure, we recommend that you practice social distancing. This includes staying six feet away from other people, wearing a protective face covering (e.g., surgical mask, homemade mask, bandana, scarf, etc.), and considering using credit cards, debit cards, or insta-pay services instead of cash for your purchases.**

**Additionally, please continue to follow good hygiene practices. For example, when you return from the store, wipe down any containers with soap and water and thoroughly wash your hands for at least 20 seconds. You can also reduce exposure risk by using credit cards, debit cards, or insta-pay services instead of cash for your purchases. To minimize possible COVID-19 exposure, please try to limit the number of trips out of your home.**

- Total organic carbon (TOC) has no health effects. However, total organic carbon provides a medium for the formation of disinfection by products. These byproducts include trihalomethanes (TTHM) and haloacetic acids (HAA5). Drinking water containing these byproducts in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer.
- If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### **What is being done?**

- Improved Maintenance Program

We anticipate resolving the problem by **Second Quarter, 2020**. For more information, please contact **Sean Young** at [syoung@theglacierclub.com](mailto:syoung@theglacierclub.com) or **267-253-2728**, or **521 CR 200 Durango, CO 81301**.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by: Elbert Creek Water Company - CO0134840

Date distributed: **5-9-2020**